



Expeditors Cargo Insurance Brokers

SUPPLY CHAIN RISK MANAGEMENT EXPERTISE FROM A VALUED PARTNER

Expeditors Cargo Insurance Brokers, Inc. (ECIB) is a wholly-owned subsidiary of Expeditors. We are a global, independently licensed property and casualty insurance brokerage operation, providing specialized logistics insurance brokerage, claims management services, supply chain security consultation, and supply chain risk and loss control services.

A Dedicated Approach

As a specialty broker, ECIB has developed the systems, the resources, and the assets required to manage complex global cargo insurance programs. Our web-based claims management application is designed specifically to streamline the management of cargo claims, and easily extract actionable claims analytics that empower our clients to lower the cost of supply chain risk

Our Philosophy on Claims

We believe that the key service to our customers is claims advocacy. We pre-adjust all claims and endeavor to resolve them within 30 days of notification. Our goal is to have checks in our customers hands within 30 days. We also manage the subrogation process in-house and are able to achieve unmatched results because of our unique expertise in both the insurance and logistics industries. Effective subrogation helps our customers maintain stable premiums while holding the responsible transportation carrier liable.

Features & Benefits

- Roughly 25,000 cargo claims administered per year
- Over 25 in-house cargo claims and subrogation specialists
- 24/7 online claims filing, reporting, and analysis
- Mobile app for claims filing
- A single point of contact for claims
- Above and below deductible claims management programs
- Management and reconciliation of captive programs
- Supply chain security analysis and risk control services. This will remove claims from your to-do list and allow your people to focus on their core competencies.

For more information visit us at ecibglobal.com