



CLAIMS MANAGEMENT

Risk managers often lack the time or resources to focus on cargo claims. High-profile losses may get attention, but routine claims often slip through the cracks or go unfiled. This means money goes unclaimed and loss trends go unnoticed. Our dedicated team will maximize recovery and provide visibility to issues in your supply chain. This will remove claims from your to-do list and allow your people to focus on their core competencies.

Expeditors Cargo Insurance Brokers, Inc. (ECIB) is a wholly-owned subsidiary of Expeditors. We are a global, independently licensed property and casualty insurance brokerage operation, providing specialized logistics insurance brokerage, claims management services (Third Party Administrators), supply chain security consultation and supply chain risk and loss control services.

WHAT IS CLAIMS MANAGEMENT AT ECIB?

- One globally executed consistent process for ALL claims
- Full administration from notice of loss until resolution
- Access to data analytics on claim/carrier performance
- Expertise in your corner

BENEFITS OF CLAIMS MANAGEMENT

- Less administrative work on internal resources
- Increased carrier recovery
- Ability to analyze supply chain exceptions
- Improve carrier claim performance and better manage carriers
- Reduce and control claim costs

PROVIDING ANSWERS

- How many cargo claims do you have globally?
- Which products are damaged the most and why?
- Which carriers are causing the most damage?
- What impact do claims have on your customers/production?

