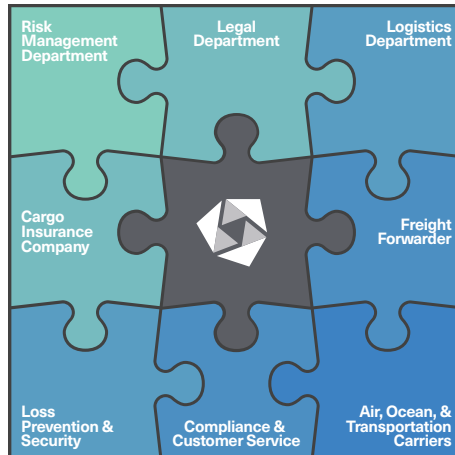




# ECIB Cargo Insurance Services



## Claims Services

ECIB has a team comprised of specialized, dedicated claims professionals who adjust approximately 25,000 claims per year. All claims adjusters have extensive knowledge of the claims resolution process, as well as logistics expertise. ECIB pre-adjusts all claims, which means our customers never have to deal directly with the insurance company. Insurance companies know the quality of our work, which means claims get paid faster.

## Dedicated Account Team

As an ECIB customer, you will have a dedicated account team of insurance specialists, as well as a local Regional Risk and Insurance Manager. These specialists are able to provide detailed information on cargo insurance and claims issues, analyze your current policy, and provide risk management options for your global supply chain.

## Specialized Insurance Provider

ECIB works with many insurance companies, in order to provide specialized cargo coverage that

can meet our customers' needs. The insurance markets that ECIB works with value the fact that ECIB is a logistics-oriented insurance broker and a wholly-owned subsidiary of Expeditors, a global logistics company focusing on security and risk management. This global presence results in best in class service and competitive pricing.

## TRACE

ECIB provides a web-based insurance application and mobile app called TRACE (Transportation Risk Analysis Center at Expeditors). This application allows you the benefit of real-time global visibility to certificate creation, claim filing, data reporting, and document maintenance.

## Comprehensive Coverage

ECIB offers "All Risk" (Cargo Clause "A") warehouse to warehouse coverage for all modes of transportation. We offer our clients the most extensive coverage available. This ensures total protection of your shipments from start to finish.

